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प्रशासनिक सुधार और लोक शिकायत विभाग

DEPARTMENT OF  
ADMINISTRATIVE REFORMS  
& PUBLIC GRIEVANCES

CPGRAMS

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English ▾



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## Appeal Details

### Appeal Number

DHLTH/E/A/25/0001001

### Grievance Registration Number

DHLTH/E/2025/0009958

### Name

Balasubramanian R R GS AIBSNLREA

### Appeal Recieved Date

02/06/2025

### Reason Of Appeal

We had clearly mentioned in the document which we had attached while registering the grievance that "Though the new software was made operational on 28.04.2025, the difficulties caused by it continue unabated, as per reports we receive from some cities, particularly from Kolkata. The experience of the pensioner beneficiaries visiting the wellness centres in the Headquarters Delhi is not different either". But the grievance has been mistakenly sent to Chennai. It may be ensured that the difficulties faced by beneficiaries in Delhi and Kolkata be resolved.

### Appeal Status

Appeal Closed (On 24/06/2025)

### Closing Remarks

Sorry for inconvenience. Now Wellness Centre functioning smoothly, as transition from NIC to CDAC completed- JS(CGHS)

## Officer Concerns To

### Officer Name

Dr. Manashvi Kumar

### Email Address

jsg20-mohfw@gov.in

### Contact Number

01123061887

### Organisation name

Director CGHS



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