



Government of India
Ministry of Communications
Department of Telecommunications
Office of Controller General of Communication Accounts
NICF Campus, Ghitorni, New Delhi – 110047

No. 13-81/2024-25/BA&IT/4952

Dated 30.07.2026

To,
Shri R.R. Balasubramanian,
General Secretary,
AIBSNLRE Association
Flat no.-6, Second Floor, Subiksha Apartment,
10/41, Sowrashtranagar 7th Cross Street,
Choolaimedu, Chennai-600094

Subject: Sub: Request for enabling downloadable Pensioner Identity Card facility in SAMPANN

Reference:

- (i) O/o CGCA letter dated 13-81/2020-21/BA&IT/2877-2905 dated 03.12.2024
- (ii) O/o CGCA letter no. . 13-81/2020-21/BA&IT/4623-4652 dated 14.01.2026

Vide O/o CGCA letter dated 03.12.2024, it was informed that the suggestion regarding the facility for downloading Pensioner Identity Cards would be considered in SAMPANN 2.0.

Subsequently, the matter was examined in light of the DoP&PW instructions on issuance of Identity Cards. It was observed that the existing instructions provide only for issuance of printed PVC Identity Cards. Further, considering the security concerns and the risk of misuse, it is not feasible to provide such facility.

However, vide O/o CGCA letter dated 14.01.2026, all CCA Offices were instructed to issue Identity Cards to retired employees and advised to organize camps, besides processing requests received through email/post after due verification and dispatching the Identity Cards by Speed Post, in accordance with **DoP&PW Letter No. 41/21/2000-P&PW(D) dated 30.04.2013**. A copy of the said letter was also endorsed to the General Secretary, AIBSNLRE Association.

This issues with the approval of the Competent Authority.


(Zafar Iqbal)
Dy. CGCA (Pension&IT)