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 <b>BSNL</b> <i>Connecting Bharat</i> Security • Affordability • Reliability	<b>BHARAT SANCHAR NIGAM LIMITED</b> Office of the Chief General Manager Telecom, UP (East) Circle Lucknow 226001
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File No. : UPECO-11/21(19)/1/2022-HR and ADMIN Comp. No.: 259329 Dtd 04/11/2025

To

✓ Shri R.R. Balsubramaniam  
General Secretary AIBSNLREA  
10/41, Sowrashtranagar, 7<sup>th</sup> Cross Street Choolemaiedu  
Chennai -600094  
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Subject : Reply to CPGRAMAS Docket No. DOPPWE/2025/0074363, Dated 24-09-2025, regarding non payment of Medical Claims of RAVI KUMAR TANDON, Retired AGM BA Lucknow. for the F.Y. 2018-19 and 2019-20 due to non- re-validation of BSNL MRS card.

Reference : BSNLCO-ADMN/16/1/2021-ADMN dated 16.10.2025

Please refer to letter cited above regarding CPGRAMAS Docket No. DOPPWE/2025/0074363, Dated 24-09-2025.

In this regard it is intimated that the same case has also been replied at PG portal by UP(E) Circle Lucknow BA vide letter No. Letter No. BSNL/PGM BA LW/AO P & L /PG/2024/54 Dated 22-09-2025 refer above letter (copy enclosed).

Further with reference to the instant CPGRAMAS Docket No. DOPPWE/2025/0074363, Dated 24-09-2025, it is submitted that the Medical Bills for FY2018-19 of Shri Ravi Kumar Tandon Retd AGM Lucknow were rejected with due approval of the then Head of BA office in line with the provision of BSNL MRS policy issued by Corporate Office, New Delhi which mandates timely re-validation of medical card and then specific instructions are available permitting approval of medical claims of past Financial Year based on card revalidation done on subsequent year. As the above matter has already been settled as per BSNL MRS policy issued by Corporate Office, New Delhi. Hence no further action is required at this stage.

This is issued with the approval of competent Authority.

Enclosure : As above.

regard  
04/11/2025

Asstt. General Manager (HR/Medical)  
BA LW  
O/o CGMT, UP(E) Circle

Copy to :

1. Rajiv Sharma, DGM(Admn), 1<sup>st</sup> Floor Bharat Sanchar Bhawan H.C. Mathur Lane Janpath, New Delhi
2. Ravi Kumar Tandon, Sector-K L/378 Ashiana Colony Lucknow