



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014  
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]  
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No.AIBSNLREA/CHQ/2026/24

Dated: 24<sup>th</sup> April 2026

To

Shri Narendra Modi,  
Hon'ble Prime Minister of India,  
South Block,  
New Delhi-110001

Sub: **Grievances of the absorbed BSNL IDA pensioners- Resolution adopted in the All India Conference of AIBSNLREA held at Varanasi on 24<sup>th</sup> and 25<sup>th</sup> March, 2026 seeking intervention of Hon'ble Prime Minister of India in "Concern over inordinate delay in issuing Pensioners' Identity Cards."**

Hon'ble Sir,

In the All India Conference of this Association convened at Varanasi on 24<sup>th</sup> and 25<sup>th</sup> March 2026, which witnessed participation by a substantial number of delegates from across the country, the delegates voiced acute dissatisfaction and concern over the continued non-redressal of pensioners' grievances, particularly those affecting BSNL IDA pensioners. The Conference also recorded its serious disquiet over the consistent disregard by the Department of Telecommunications and BSNL of the binding instructions issued by the Department of Pension & Pensioners' Welfare on several matters.

2. In view of the above, the Conference unanimously resolved to approach the Hon'ble Prime Minister of India for timely intervention, as it was felt that the concerned Ministries and Departments have, in numerous cases, been disposing of grievances with routine and unrelated replies instead of addressing the substantive issues involved. The Conference adopted a total of 13 Resolutions covering various matters. We now respectfully submit Resolution No.9 for your kind consideration, which relates to the Department Telecommunications and concerns the "**Concern over inordinate delay in issuing Pensioners' Identity Cards**", as detailed in the enclosed resolution, with a request to advise DoT to resolve the issue expeditiously.

With kind regards,

Yours sincerely,

  
24/4/26

(R.R.Balasubramanian)  
General Secretary

Copy to: Shri Amit Agarwal,  
Secretary, DoT

**ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION  
THIRD ALL INDIA CONFERENCE HELD AT VARNASI ON 24<sup>th</sup> AND 25<sup>th</sup> MARCH 2026  
RESOLUTION No.9**

**ACTION REQUIRED BY DOT**

**09. RESOLUTION NO. AIBSNLREA/AIC-VARANASI/09**

**CONCERN OVER INORDINATE DELAY IN ISSUING PENSIONERS' IDENTITY CARDS:** The All India Conference of AIBSNLREA held at Varanasi on 24<sup>th</sup> and 25<sup>th</sup> March 2026 expresses deep dissatisfaction that, despite clear instructions from the Department of Pension & Pensioners' Welfare (DoP&PW), the issuance of Pensioners' Identity Cards to BSNL absorbed pensioners has progressed at an unacceptably slow pace. This Conference strongly supports the proposal submitted by the Association to CGCA to enable digital generation and download of Pensioners' Identity Cards, on the lines of the CGHS card system, allowing pensioners to print and laminate the card themselves. This would eliminate delays caused by manual printing and lamination, reduce workload on CCA offices and ensure accuracy by allowing pensioners to verify draft cards before finalization. **This Conference urges the Controller General of Communication Accounts to expedite implementation of the digital download facility for Pensioners' Identity Cards in SAMPANN 2.0.**

  
24/4/26

(R.R.Balasubramanian)  
General Secretary  
AIBSNLREA