



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No.AIBSNLREA/CHQ/2026/31

Dated: 8th May 2026

To

Shri Narendra Modi,
Hon'ble Prime Minister of India,
South Block,
New Delhi-110001

Sub: **Grievances of the absorbed BSNL IDA pensioners- Resolution adopted in the All India Conference of AIBSNLREA held at Varanasi on 24th and 25th March, 2026 seeking intervention of Hon'ble Prime Minister of India in "Ensuring smooth and fast access to healthcare for all CGHS Pensioner beneficiaries."**

Hon'ble Sir,

In the All India Conference of this Association convened at Varanasi on 24th and 25th March 2026, which witnessed participation by a substantial number of delegates from across the country, the delegates voiced acute dissatisfaction and concern over the continued non-redressal of pensioners' grievances, particularly those affecting BSNL IDA pensioners. The Conference also recorded its serious disquiet over the consistent disregard by the Department of Telecommunications and BSNL of the binding instructions issued by the Department of Pension & Pensioners' Welfare on several matters.

2. In view of the above, the Conference unanimously resolved to approach the Hon'ble Prime Minister of India for timely intervention, as it was felt that the concerned Ministries and Departments have, in numerous cases, been disposing of grievances with routine and unrelated replies instead of addressing the substantive issues involved. The Conference adopted a total of 13 Resolutions covering various matters. We now respectfully submit Resolution No.12 for your kind consideration, which relates to the Department Health & Family Welfare and concerns the " **Ensuring smooth and fast access to healthcare for all CGHS Pensioner beneficiaries**", as detailed in the enclosed resolution, with a request to advise DoH&FW to resolve the issue expeditiously.

With kind regards,

Yours sincerely,

(R.R.Balasubramanian)
General Secretary

Copy to: Ms. Punya Salila Srivastava,
Secretary, (H&FW), DoH&FW

**ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION
THIRD ALL INDIA CONFERENCE HELD AT VARNASI ON 24th AND 25th MARCH 2026
RESOLUTION No.12**

ACTION REQUIRED BY DoH&FW

12. RESOLUTION NO. AIBSNLREA/AIC-VARNASI/12

ENSURING SMOOTH AND FAST ACCESS TO HEALTHCARE FOR ALL CGHS PENSIONER BENEFICIARIES: The All India Conference of AIBSNLREA held at Varanasi on 24th and 25th March 2026 notes CGHS Directorate's Office Memorandum F.No.5-36/CGHS(HO)/HEC/2024 dated 05.08.2024, which permits CGHS beneficiaries aged 70 years and above to seek direct OPD consultation from Specialists in empanelled hospitals without referral from the CGHS Wellness Centre. **This Conference urges the Ministry of Health & Family Welfare and the CGHS Directorate to consider extending similar relaxation to all pensioner beneficiaries of CGHS, in view of increasing age-related morbidity.**



(R.R.Balasubramanian)
General Secretary
AIBSNLREA