



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No. AIBSNLREA/CHQ/2025/78

Dated 26th November 2025

To

Shri S.P.Singh,
The PGM (Admin),
BSNL Corporate Office,
New Delhi

Subject: Request for suitable instructions to UP East Circle for clearing medical claims of Shri Ravi Kumar Tandon, Retd. AGM Lucknow

Ref: 1. AIBSNLREA letter No. AIBSNLREA/CHQ/2025/50 Dated 28th July 2025

2. BSNL CO letter No.BSNLCO-ADMN/16/1/2021-ADMN dated 16.10.2025

3. CGMT, UP (East) letter vide File No.UPECO-11/21(19)/1/2022-HR and ADMIN

Comp.No.: 259329 dated 04.11.2025

Sir,

This is with reference to the repeated denial of medical claims of Shri Ravi Kumar Tandon, Retd. AGM Lucknow, by the UP East Circle, despite clear evidence of compliance with BSNL MRS rules.

2. BSNL Corporate Office had forwarded a copy of AIBSNLREA dated 28.07.2025 addressed to CMD, to CGMT UP East Circle (copy enclosed) for resolution of the issue of non-payment of medical claims of Shri Tandon. CGMT UP East, vide its letter dated 04.11.2025 addressed to GS AIBSNLREA with copy to DGM Admin, BSNL Corporate Office, has once again reiterated the untenable stance that Shri Tandon had not revalidated his medical card in time.

3. Despite attaching a copy of the MRS Card of Shri Ravi Kumar Tandon dated 14.05.2019 in our letter dated 28th July 2025 cited under Ref.1 above, the reply dated 04.11.2025 from CGMT, UP (East), has avoided making any reference to it and has for the nth time repeated its earlier stand, now stating in addition that "*specific instructions are available permitting approval of medical claims of past Financial Year based on card revalidation done on subsequent year.*"

4. To our knowledge, the only occasion when the corporate office specified a last date was in its letter No.BSNLCO/4/2021-ESTT FIN dated 07.07.2021, which stated: "*payment of outdoor medical claim with voucher for the FY 2020-21 will be released only to those retired official whose validated medical card is received in L&A section (in case of corporate office)/designated person in circle office, latest by 10.08.2021.*" This letter in no way prohibits release of payment for FY 2018-19 and FY 2019-20 in respect of revalidation done on 14.05.2019.

5. **UP East Circle has overlooked the fact that Shri Ravi Kumar Tandon had duly revalidated his medical card on 14.05.2019, thereby validating his entitlement for medical claims for the years 2018–19 and 2019–20.** As per BSNL MRS provisions, once the medical card is revalidated, the employee/retiree is entitled to claim reimbursement for not only the current Financial Year but also for the period before revalidation.

6. **It is now imperative for the Corporate Office to take decisive action by issuing suitable instructions to UP East Circle to immediately clear the pending medical claims of Shri Ravi Kumar Tandon.** The stance taken by CGMT UP East is against BSNL MRS rules, lacks documentary support, and is untenable.

7. We trust that your intervention will ensure justice and compliance with established rules, thereby upholding the credibility of BSNL's medical reimbursement system.

With kind regards,

Yours sincerely,



(R.R. Balasubramanian)
General Secretary

Encl: As stated

Copy to: 1. Ms. Rachna Shaw,
Secretary (Pension), DoP&PW
2. Shri Arun Kumar Garg,
CGMT, BSNL, Uttar Pradesh East Circle.