



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

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No. AIBSNLREA/CHQ/2018/18

Dated: 10.03.2018

To

Smt Aruna Sundararajan,
Secretary (Telecom),
Department of Telecommunications,
New Delhi 110001

Sub: Proposal for disbursement of pension / family pension directly in the Accounts of the pensioners/family pensioners by the Principal Controller of Communication Accounts/ Controller of Communication Accounts discarding the present system of disbursement by the Banks/Post Offices – Our genuine concerns not addressed.

Ref: DOT F.No. 47-16/TA-II/PDA/2016-17 dated 11.08.2017

Madam,

We regret to inform you that the serious and genuine concerns expressed by our Association to you, vide our letter No. AIBSNLREA/CHQ/2017/38 dated 30.12.2017, on DOT's proposal for disbursement of pension/family pension directly in the Accounts of the pensioners/family pensioners by the Principal CCAs/CCAs – the function now being done by the Banks/Post Offices, still remain unaddressed. In fact the said proposal will put the pensioners/family pensioners in serious trouble since the Principal CCAs/CCAs are now unable even to discharge their existing responsibilities on payment of pension and occasional revision of pension to the satisfaction of the pensioners/family pensioners.

2: At present the Banks/Post Offices, on being authorized by the Principal CCAs/CCAs, not only disburse pension/family pension directly in their S/B Accounts but also deduct TDS and deposit the same to the IT Department. The Banks not only supply the details of monthly pension paid and the TDS deducted, but also issues Form-16 at the end of each quarters of the financial year enabling the concerned pensioners to submit their IT Returns on time. In case of any dispute, the pensioners get the same reconciled by visiting the Branch of the Bank which disburses the Pension/family pension in the S/B Account of the concerned pensioners/family pensioners. These Branches are situated mostly near to the residences of the pensioners and as such they find no difficulty in visiting these Banks. But the Principal CCA/CCA Offices, mostly situated in State capitals, are having jurisdiction over a vast area in each state and are therefore inaccessible. The pensioners, thus, cannot visit these offices covering several hundred kilometers to get their issues

resolved. These Offices are virtually inaccessible since no one responds to the calls from the pensioners or addresses their grievances. Most of these Offices do not display even their e-mail id.

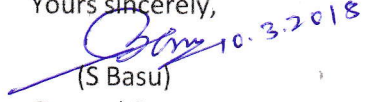
3. At present, as per the Orders of Department of Pension & Pensioners' Welfare, the spouse of the deceased pensioner can easily visit the Bank and intimate about the death of the pensioner which enables the family pensioner to get the family pension without much hassle. This facility cannot be availed with Principal CCA/CCA which function mostly from state capitals and do not have sub-offices/units to match with the network of the branches available with the Banks.

4. Moreover, it will create huge problem to the Pensioners/Family pensioners to submit their Annual Life Certificate which they now submit to their Banks in the month of November each year. The Principal CCA/CCA Offices will not be able to do this job even with digital Life Certificate facility since the pensioners/family pensioners cannot travel all the way from villages/towns to the offices of Principal CCA/CCA or use digital life certificate facility. This is a serious issue since pension/family pension will not be paid unless this process is successfully completed.

5. In view of the serious problems, as briefed above, that the pensioners/family pensioners of DOT/BSNL are to face, following the decision to authorize the Principal CCA/CCA in place of Banks/Post Offices to make payment of pension/family pension in their Bank Accounts, we again request you to kindly intervene in the matter and allow the present arrangement for payment of pension/family pension to continue.

With kind regards,

Yours sincerely,


(S Basu)

General Secretary

Copy to:

- (1) Shri K V Eapen,
Secretary (Pension), DOP&PW.
- (2) Smt Anuradha Mitra,
Member (Finance), Telecom Commission.
- (3) Shri S K Jain,
Dy Director General (Estt), DOT