



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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No. AIBSNLREA/CHQ/2025/59

Date: 3<sup>rd</sup> September 2025

### To

Ms. Roli Singh,  
The Director General,  
Central Government Health Scheme (CGHS),  
Ministry of Health & Family Welfare, Government of India,  
New Delhi.

### Subject: Request for Uniform Supply of Insulin Pens Compatible with Prescribed Cartridges

Madam,

We hereby draw your kind attention to an important concern regarding the supply of insulin cartridges and reusable insulin pens at CGHS Wellness Centres across the country.

2. While insulin cartridges are regularly prescribed and supplied to beneficiaries, there appears to be inconsistency in the provision of reusable insulin pens. In some wellness centres, pens are issued on a one-time basis, whereas in many others, they are not supplied at all. This disparity poses a challenge for patients who rely on these pens for accurate and safe administration of insulin.

3. Furthermore, the cartridges supplied vary in brand from time to time, and each brand often requires a specific type of reusable pen. In the absence of a compatible pen, beneficiaries are unable to use the cartridges effectively, which may compromise their treatment and health outcomes.

4. In light of the above, we request that CGHS consider the following measures:

1. Ensure one-time supply of reusable insulin pens to all beneficiaries along with insulin cartridges, across all CGHS Wellness Centres nationwide.

2. Provide compatible pens whenever there is a change in the brand of insulin cartridge supplied, to ensure uninterrupted and safe usage.
  
5. These measures will significantly improve the quality of care for diabetic patients under CGHS, ensure uniformity in service delivery, and have a minimal impact on expenditure.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian' with a date '3/9/25' written below it.

(R.R. Balasubramanian)

General Secretary