



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]
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No. AIBSNLREA/CHQ/2025/75

Date: 18th November 2025

To

Ms. Roli Singh,
The Director General,
Central Government Health Scheme (CGHS),
Ministry of Health & Family Welfare, Government of India,
New Delhi.

Subject: Request for Early Establishment of AD CGHS Office in the state of Andhra Pradesh

Madam,

We seek your kind attention to the long-pending matter of establishing an Additional Director (AD) CGHS office in the newly formed State of Andhra Pradesh. Although the State was reorganized more than twelve years ago, and sanction for an AD office at Visakhapatnam was accorded long back, no concrete steps have yet been taken by the Ministry of Health or the Directorate General of CGHS to operationalize the office.

2. The absence of an AD CGHS office in Andhra Pradesh has created significant administrative and service delivery challenges for thousands of Central Government employees, pensioners, and their dependents residing in the State. Beneficiaries are compelled to depend on distant AD office located in Hyderabad, leading to delays in grievance redressal and avoidable hardship for senior citizens and patients with chronic conditions.

3. Establishing an AD office in Andhra Pradesh will:

- Ensure effective coordination and monitoring of CGHS wellness centres in the State of Andhra Pradesh.

- Provide a local authority for grievance redressal, thereby reducing dependency on offices outside the State.
- Strengthen healthcare delivery and improve beneficiary satisfaction, especially for pensioners and vulnerable groups.
- Fulfill the long-standing assurance given by the Government when sanction was accorded for Visakhapatnam.

4. In view of the above, we earnestly request you to take immediate steps to operationalize the sanctioned AD CGHS office in Andhra Pradesh. If Visakhapatnam is not feasible at present, any suitable location within the State may kindly be considered, so that beneficiaries are not deprived of their rightful access to CGHS facilities.

5. We trust that this matter will receive your urgent attention, and early action will be taken to establish the AD office without further delay.

With kind regards,

Yours sincerely,



18/11/25

(R.R. Balasubramanian)
General Secretary

Copy to: Shri Jagat Prakash Nadda,
Hon'ble Minister of Health & Family Welfare