



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2022/36

Dated: 16.09.2022

To

Shri P K Purwar,
Chairman & Managing Director,
Bharat Sanchar Nigam Limited.
New Delhi 110001.

Sub: Intimation to the BSNL retired employees over sms messages to their registered mobile number and/or e-mail id at the time of crediting some amount pertaining to their medical claims/other payments by NEFT in their S/B Accounts by BSNL.

Sir,

As per present practice, BSNL makes payment of medical claims and other pending claims by crediting the amount directly to the Savings Bank Account of the concerned retired employees by NEFT. The Bank, in turn, sends a sms to the Account holder intimating the amount credited along with the name of BSNL as the sender which transferred the amount by NEFT. Naturally, the sms does not contain any further details which are important to the retirees to know e.g. against which head the payment has been made. Thus, the BSNL retirees remain in dark against which medical bill or others, the payment has been made and also how much TDS, if deducted, has been made.

2. In view of the above, it is requested to kindly ensure simultaneous issue of sms to the concerned retirees giving all the required details, as pointed out above, whenever the ERP Unit credits any amount to the S.B Account of the concerned retirees by NEFT. Necessary technical changes in the System, if necessary, may please be carried out

With kind regards,

Yours sincerely,

(S Basu)

General Secretary

Copy to:

1. Shri Arvind Vadnerkar,
Director HR), BSNL.
2. Ms Yojana Das,
Director (Finance), BSNL.
3. Shri Surajit Mondal,
Sr General Manager (CA/ERP-FICO), BSNL.