



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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Awadesh Sharma
(M) 9968630008

No. AIBSNLREA/CHQ/2025/77

Dated 25th November 2025

To

Shri Arun Kumar Garg,
The Chief General Manager Telecom,
UP East Circle, BSNL,
Lucknow

Subject: Request for copy of the letter carrying 'specific instructions' regarding approval in case of medical card revalidation in subsequent year

Sir,

This is with reference to your office letter vide No. UPECO-11/21(19)/1/2022-HR and ADMIN dated 04.11.2025 addressed to GS AIBSNLREA, wherein the medical claims of Shri Ravi Kumar Tandon have once again been denied on the ground that his medical card was not revalidated in time.

2. It is pertinent to note that Shri Tandon had duly revalidated his medical card on **14.05.2019**, thereby validating his entitlement for medical claims for the years **2018–19 and 2019–20**. The repeated denial of his claims overlooks this fact.

3. In your communication, your office has mentioned that "*specific instructions are available permitting approval of medical claims of past Financial Year based on card revalidation done on subsequent year.*" However, neither the entire contents of the said letter have been disclosed nor has a copy of the letter enclosed for reference.

4. In the interest of transparency and fairness, it is requested that a copy of the said letter containing 'specific instructions' be furnished. This will enable proper examination of the matter and ensure that the claims are adjudicated strictly in accordance with BSNL MRS rules.

5. We trust that your office will kindly provide a copy of the said letter at the earliest, so that the issue may be resolved without further delay.

With kind regards,

Yours sincerely,

Handwritten signature in blue ink, appearing to read 'R.R. Balasubramanian', with the date '25/11/25' written below it.

(R.R. Balasubramanian)
General Secretary

Copy to: 1. Ms. Rachna Shah,
Secretary (Pension), DoP&PW
2. Shri S.P. Singh,
PGM (Admn) BSNL CO