



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014

[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]

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### President

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### General Secretary

R.R.Balasubramanian  
(M) 9486100613

### Financial Secretary

Awadesh Sharma  
(M) 9968630008

No. AIBSNLREA/CHQ/2024/57

Dated 2<sup>nd</sup> August 2024

To  
Shri Manish Sinha,  
Controller General of Communication Accounts,  
Department of Telecommunications,  
New Delhi

Sub: Failure to ensure credit of monthly pension on the due date

Sir,

We are constrained to say that despite our earlier requests to ensure that monthly pension of BSNL absorbed pensioners is credited to their bank/post office accounts latest by the last day of the month, pension for July 2024 was not credited to the accounts of most of the pensioners till the morning of 1<sup>st</sup> August 2024, with a few complaining about non-credit of pension till now. This has again generated resentment amongst the pensioners, which is flooding the social media groups.

2. While the pensioners are extraordinarily patient in getting their personal details corrected in SAMPANN which had led to non-drawal of pension in several cases and while many bear with the undue delay in sanctioning Family Pension which was never an issue before migration to SAMPANN, the inability by CCAs in ensuring credit of monthly pension on time, has been a matter of botheration, as the pensioners recall how the banks/post offices were doing the job with ease and were crediting pension a few days earlier too.

3. Though the late credit of pension by a day or two may not result in financial stress among all the pensioners, even if a few have scheduled auto-debit of EMIs, card bills etc expecting credit of pension by the last day of the month, this episode mars the sanctity of the system, which has failed to resolve issues for more than a year after migration commenced.

4. We would therefore request you to personally look into the issue and to cause necessary arrangements so that this situation, for whatsoever reason, does not repeat in the future.

With kind regards,

Yours sincerely,



Handwritten signature of R.R. Balasubramanian, dated 2/8/24.

(R.R. Balasubramanian)  
General Secretary

Copy to: Shri V.Srinivas,  
Secretary (Pension), DoP&PW