



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]
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No.AIBSNLREA/CHQ/2026/57

Dated: 14th October 2026

To

Ms.Vandana Gupta,
Controller General of Communication Accounts,
Department of Telecommunications,
New Delhi – 110002

Subject: Urgent need to introduce downloadable IDA–CDA Mapping letter in SAMPANN in view of discontinuation of BSNL MRS without-voucher facility and the likely surge in applications

Madam,

We wish to draw your kind attention once again to our repeated requests regarding the introduction of a downloadable IDA–CDA mapping certificate in SAMPANN, a facility that has now become urgent and unavoidable due to recent developments.

2. In our earlier letters dated 16.02.2024 and 07.10.2024, we had clearly explained the difficulties faced by BSNL absorbed pensioners and the heavy workload on CCA offices. We had submitted that, *“As the SAMPANN has data of the IDA pay scale, the basic pay at the time of retirement and the grade in which a pensioner has retired, there should not be any difficulty to insert a programme to match these with the corresponding CDA pay scale and creation of the mapping certificate, which can be downloaded by the pensioner from the SAMPANN portal, of course after due authentication through OTP.”*

3. In response, your office had conveyed a positive assurance vide letter No. 13-81/2020-21/BA&IT/811-813 dated 03.04.2024, stating that *“the feasibility to incorporate such IDA/CDA mapping facility will be examined and will be taken for consideration in future developments.”* Again, vide your subsequent letter No. 13-81/2020-21/BA&IT/2729-2131 dated 29.10.2024, we were informed that *“the feasibility to incorporate such IDA/CDA mapping facility is yet pending as future developments are in progress.”*

4. There is a drastic change in the situation now. BSNL has recently discontinued the without-voucher payment facility under BSNL MRS, and as a result, a very large number of BSNL absorbed pensioners have started the process of migrating to CGHS, especially because they are eligible for Fixed Medical Allowance (FMA) of ₹1000 per month.

5. This development will inevitably flood all CCA offices with requests for IDA–CDA mapping letters, causing avoidable delays and hardship to pensioners, many of whom are senior and super-senior citizens and placing enormous pressure on already limited staff strength in CCA offices.

6. In this background, and considering the earlier positive responses from your office, we earnestly submit that the time has come for CGCA to seriously and urgently implement the facility for downloading the IDA–CDA mapping letter directly from SAMPANN, exactly as assured earlier.

7. We therefore request your personal intervention to ensure that this long-pending and much-needed facility is implemented without further delay, in the interest of both pensioners and CCA offices.

With kind regards,

Yours sincerely,


14/10/26

(R.R.Balasubramanian)
General Secretary

Copy to: 1. Shri Amit Agrawal,
Secretary, DoT
2. Smt. Nivedita Shukla Verma,
Secretary (Pension), DoP&PW