



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

Registered under Societies Registration Act XXI of 1860 vide Govt. of NCT Delhi No. S/RS/SW/1161/2014
[Registered under Pensioners Portal vide DoP&PW letter No. 4(4)/2021-P&PW(H)7311 dated 04.01.2024]
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No.AIBSNLREA/CHQ/2026/5

Date: 19.01.2026

To

Ms.Vandana Gupta,
Controller General of Communication Accounts,
New Delhi.

Subject: Request for incorporation of corrections directly in Original ePPO under SAMPANN

Madam,

We hereby draw your kind attention to an issue faced by pensioners regarding corrections made in the ePPOs issued under the SAMPANN system.

2. At present, when corrections are necessitated in an ePPO, they are implemented through a *Corrigendum* to the original ePPO. The pensioner is then required to download both the original ePPO and the corrigendum, print them, and keep them safely for future reference. However, it has been reported that after some time, the corrigendum goes missing in the system, while the original ePPO containing errors continues to remain accessible in SAMPANN.

3. This situation creates unnecessary difficulties for pensioners, as the incorrect ePPO remains as valid record and is likely to be referred to by CCAs or other authorities in the future. Pensioners are left with the burden of maintaining printed copies of corrigenda, which is neither convenient nor reliable in the long term.

4. In view of the above, it is requested that necessary changes be incorporated directly into the original ePPO itself, so that the corrected version remains permanently available in SAMPANN. This will ensure that both CCAs and pensioners have access to the accurate and updated ePPO for all official and personal references, thereby eliminating the risk of

confusion or hardship later. We hope that this matter will receive your urgent attention, and suitable instructions will be issued to make the system more pensioner friendly.

With kind regards,

Yours sincerely,


19/1/26

(R.R. Balasubramanian)

General Secretary

Encl: As stated

Copy to: 1. Shri Amit Agrawal,
Secretary, DoT

2. Shri Dhruvajyoti Sengupta,
Joint Secretary (Pension), DoP&PW