



# ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

## Central Headquarters

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No. AIBSNLREA/CHQ/2018/16

Dated 03.03.2018

To

Smt Aruna Sundararajan,  
Secretary (Telecom),  
Department of Telecommunications,  
New Delhi 110001.

**Sub: Non-maintaining the schedule for holding Pension Adalats by the Principal CCAs/CCAs**

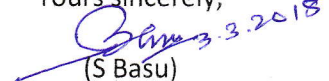
Madam,

Department of Pension & Pensioners' Welfare, vide its No. 44013/2/2010-Coord dated 25.03.2011, had issued guidelines to hold Pension Adalats at regular intervals for instant redressal of the grievances of the pensioners/family pensioners. Department of Telecommunications, on its part, also issued instructions to hold the Pension Adalats at quarterly intervals. But we regret to inform you that the Principal CCAs/CCAs of DOT are not holding Pension Adalats at regular intervals. Thus the pensioners/family pensions are being deprived of the opportunity to raise their grievances in Pension Adalats to get them redressed. Therefore, the very purpose of introducing a mechanism to redress grievances of the pensioners/family pensioners is getting defeated.

2. We would, therefore, request you to kindly intervene in the matter. All the Principal CCAs/CCAs may kindly be advised to strictly follow the instructions issued from time to time regarding holding of Pension Adalats at regular intervals as stipulated in those instructions. The Principal CCAs/CCAs may be advised to draw the tentative schedule at the start of the year and upload the same in their respective websites and adhere to the same.

With kind regards,

Yours sincerely,

  
(S Basu)

General Secretary

Copy to:

(1) Shri K V Eapen,  
Secretary (Pension), DOP&PW.

(1) Smt Anuradha Mitra,  
Member (Finance), Telecom Commission.

(2) Shri S K Jain,  
Dy Director General (Estt), DOT