



ALL INDIA BHARAT SANCHAR NIGAM LIMITED RETIRED EXECUTIVES' ASSOCIATION

Central Headquarters

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No. AIBSNLREA/CHQ/2018/47

Dated: 05.09.2018

To

Smt. Sujata Ray,

Director (HR),

Bharat Sanchar Nigam Limited,

New Delhi 110001.

Sub: Non-payment of medical claims pertaining even for the financial year 2017-18 to the retired BSNL Employees

Madam,

We are compelled to bring to your kind notice that the retired BSNL employees are now facing serious problem since the field units have not cleared their claims for medical reimbursement even for the year 2017-18. This has put the retired employees in great hardship since they had to put their meagre pension for their treatment and non-reimbursement of their claims has increased their mental agony and tension at their old age.

2. Gravity of the situation can be well appreciated from the fact that despite your clear advice vide BSNL OM No. BSNL/Admn./15-22/14 dated 25.04.2018 to the BSNL field units to immediately make payment of 3rd and 4th quarters of medical claims for without voucher facility for the year 2017-18, none of the Units followed the advice. In many cases, payments for even earlier quarters have also not been made. More surprisingly, Kerala Circle has been reported to have even deposited TDS to the Income Tax Department for the retired employees even though no payment was made to the concerned retired employees for the said quarters under without voucher facility.

3. In view of the above, we request you to kindly intervene in the matter and let the field units be advised to clear all the claims for the year 2017-18 on priority basis and report back to you. Similarly, the claims for the year 2018-2019 also need to be expeditiously cleared since half of the current financial year is almost over. We are sure that all may agree that problem of the pensioners needs to be taken seriously and a human approach is to be followed to address them.

With kind regards,

Yours sincerely,


(S. Basu)

General Secretary

Copy to:

Shri Anupam Srivastava,
Chairman & Managing Director, BSNL.