



**ALL INDIA BHARAT SANCHAR NIGAM LIMITED**  
**RETIRED EXECUTIVES' ASSOCIATION**  
**Central Headquarters**

**111, New Ashiana Apartments, Plot-10, Sector-6, Dwarka, New Delhi 110 075**

Website address: <http://aibsnlreachq.brinkster.net>

*President: P D Shukla*

*General Secretary: S Basu*

*Financial Secretary: Hari Ram Bharti*

No. AIBSNLREA/CHQ/2010/10

Dated: January 27, 2011

To  
Shri Gopal Das,  
Chairman & Managing Director,  
Bharat Sanchar Nigam Limited,  
New Delhi 110 001.

Sub: Concessional telephone connections at the residences of retired BSNL Executives residing in the MTNL served areas - problems regarding reimbursement of charges

Sir,

We would like to draw your kind attention to our letter No.AIBSNLREA/CHQ/2010/7 dated 02.12.2010 wherein we had brought to your kind notice about the plight of the absorbed BSNL pensioners residing in MTNL Delhi area and retired prior to 1.10.2007 in regard to payment and reimbursement of telephone bills.

2. Though in accordance with Para 9 of BSNL Office Order No. 16-56/2001-PHA(Vol.II) dated 20.12.2007, which was said to have been issued after negotiation with MTNL Corporate Office, MTNL Units are supposed to raise telephone bills in respect of retired BSNL Officers residing in MTNL served areas with effect from 1.10.2007 which are to be reimbursed from the parent office of the retired Officers, MTNL Delhi is raising the bills w.e.f. 1.10.2006 and insisting for their payment. In fact, many BSNL retired Officers were forced to pay bills for the period of 1.10.2006 to 30.09.2007. Quite obviously, BSNL is not reimbursing the bills for this period. Ultimately, the retired BSNL Officers are made to suffer financially. We had requested you through our above quoted representation to kindly intervene in the matter, so that MTNL Delhi refunds the amount charged

during 1.10.2006 to 30.09.2007 or let BSNL reimburse the same. We regret to inform you that our problem has not been resolved till now.

2. Now MTNL Delhi has officially provided the information under RTI Act 2005 that they are charging the retired BSNL Employees for the telephone connections provided at their residences with effect from 1.10.2006 as per an Order issued by MTNL vide its No.MTNL/Coml/PH/2006-07 dated 19.06.2006 (copy enclosed).

3. In view of the above, we once again request for your kind intervention so that the matter is taken up with the competent authority in MTNL Corporate Office and the dispute is sorted out at the earliest

With kind regards,

Yours sincerely,



(S Basu)  
General Secretary

Encl: As stated.

Copy to:  
Shri Manmohan Singh,  
Hon'ble Prime Minister of India.